

## **Report of Scrutiny Committee**

1. This report summarises the business considered at the meeting of the Scrutiny Budget and Performance Panel held on 13 March 2023.

### **Quarter Three Performance Monitoring Report 2022/23**

2. The Leader of the Council and the Director of Change and Delivery attended the meeting to present the quarterly monitoring report and answer any questions from the Panel.
3. We requested that future reports include the impact of Community Hub projects on our local communities;
4. The Panel welcomed the commitment to the Discover South Ribble brand and events celebrating all communities and areas in the Borough;
5. We look forward to the link between this council and the Youth Council being strengthened and embedded further in the future;
6. The Panel is grateful for the offer to facilitate a meeting and future partnership working between the credit union and Community Hubs;
7. We appreciated the commitment to present the homelessness action plan to a future Scrutiny meeting and commends officers on their work with this important area;
8. We expressed concern at the call answering time performance indicator and welcomes the assurance that this is being addressed;
9. We asked that an update on the review of health and safety and near misses be provided to Scrutiny Members once complete; and
10. We requested that the progress being made on the take up of self-service channels be closely monitored.
11. The Panel thanked the Leader of the Council and the Director of Change and Delivery for attending and answering questions.

### **Recommendation(s)**

That Council note the report.

Councillor Michael Green  
Vice-Chair of Scrutiny Committee

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